

Re: HERITAGE OTTAWA WALKING TOURS

PLEASE NOTE: Recent updates on our payment gateway have led to technical difficulties with some Walking Tour purchases. We are working diligently to resolve this problem.

To ensure that we have your correct registration information on record, please follow these steps:

1. On completion of your registration on the Heritage Ottawa website, you will be transferred securely to PayPal to make payment via your PayPal account or credit card.
2. On completion of payment, you will see a page offering redirection back to Heritage Ottawa's website, stating "If you're not redirected to Heritage Ottawa in 10 seconds, [click here](#)". Please click the "click here" link **before** the timer runs out.



3. If unable to click the link before the timer runs out, please contact us at info@heritageottawa.org noting the details of your purchase. We will contact you directly and ensure that your walking tour registrations have been captured correctly.

Thank you for your patience as we work to resolve this issue.